

Michael Lobo

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OBJECTIVE:

Seeking a career as a Lead Oracle core DBA, Apps DBA in a multiplatform/database environment to leverage a Company's investment as well as provide an opportunity for advancement and growth.

PROFESSIONAL SUMMARY:

- Twenty years of experience in IT as a core Oracle DBA and five years as SQL Server DBA in clustered and non-clustered installations.
- A self-motivated, responsible, and reliable team player with a set of strong technical skills.
- Results driven with skills in team building and problem-solving with an established reputation for effectively working with diverse groups of people and adaptability to changing environments.
- Experienced in Oracle RAC, ASM, Data Guard and Oracle Weblogic.
- Good knowledge in Performance Tuning (Instance, DB, SQL Queries), Backup & Recovery.
- Database installation, patch & upgrade to development, test and production servers.
- Modifying database structures as required by developers due to business or application requirements, clone development databases for testing and training.

TECHNICAL SKILLS:

Oracle

- Administration of multiple instances of Oracle 8i, 9i, 10g, 11g and 12c RAC databases supported on Linux, Unix and Windows environments.
- Installing, Patching and Performance Tuning of Oracle Database and Application Server.
- Experience in Database restores and time-based recoveries using RMAN.
- Worked on 24/7 high availability environments.
- Familiar with OEM, SQL PLUS, PL/SQL, Data Pump, Toad and Insider.
- Knowledge of setting up jobs for routine monitoring, gathering statistics and backup.
- Patch analysis for database and applications patches including mini pack, one-of patch.
- Working knowledge in Oracle 11i E-Business Suite Versions 11.5.9, 11.5.10 Adminstrating of Production, Test & Development Instances of Oracle 11i Applications.
- Oracle applications patching and cloning.

Microsoft SQL Server

- Installation, administration, upgrades, patching, replication, backup & recovery of SQL Server 2000, 2005, 2008 R2 and 2012 with failover clusters in standalone, physical and virtualized environments.
- Performed all aspects of SQL Server database administration, installation, upgrades and included data modeling, backups, replication and recovery.
- Used various tools like SQL Profiler and Toad to capture events, auditing, debug queries, fine tuning indexes, debugging and performance tuning.
- Migrated legacy FoxPro data to MS SQL Server.
- Migrated SQL Server database to Oracle 10g.

Unix, Linux

Installation, basic configuration and administration (on RedHat/Oracle Linux) and basic administration skills in Sun Solaris 10/11.

TRAININGS:

- Three months course in SQL Server 2012 at New Horizon Kuwait.
- Three months extensive course in Oracle Applications 11i and R12.
- Four months extensive course in core Oracle Database Administration.
- Advanced course in Oracle Developer 2000 (SQL*Plus, PL/SQL, Forms and Reports).
- Attended an introductory & advanced course in UNIX Utilities & Commands (AT&T - Ultrix).

EDUCATION:

Bachelor of Science in Information Technology, India.

WORK EXPERIENCE:

EEMC – Enhanced Engineering & Multi-Technologies Co. April 2021 till present

Currently working for PAM via subcontract from EEMC.

Public Authority for Manpower April 2019 till April 2021

Ministry of Social Affairs and Labor May 2015 till February 2019

Supporting Oracle Database 12cR2, Oracle Fusion Middleware and Weblogic 12c running on Oracle Linux 7.4 on Intel Hardware and Oracle 12cR2 running Solaris 11 on SPARC S7-2 Server with ZFS ZSf-2 Storage Appliance.

- Create new Oracle Database Installations for PAM on Solaris, Linux and Windows; as and when required.
- Handling Oracle Database 12cR2, Oracle Fusion Middleware and Weblogic 12c running on Oracle Linux 7.6. Work involves handling Kuwait Government Websites Ashaal, Talabat, Sahel, Backend and Contracting. Oracle Weblogic Server is used for Forms and Reports, SOA suite is running for Java and ADF applications.
- Used Oracle OEM Grid 13c to monitor, administer, diagnose, find expensive sql queries and tune multiple databases.
- Fine Tuned various SQL Queries for Ashaal, Sahel and Talabat databases, these queries consumed high resources due to FTS and cause bottlenecks in the Database and in the Applications.
- Regular cloning of production database to test and development for Developers. Ensuring backups are successfully tested with periodic restorations.
- Previously handled Database, Weblogic, Webcenter Content, HTTP Server, SOA Suite, BPM Servers for Manpower of Kuwait. Database was Oracle 11gR2 RAC running on Windows for the main Database and Portal.
- Supporting Maykenah Application.

Diyar United Company (Nov 2012 till July 2015) PAAET – Public Authority for Applied Education and Training

- Based at PAAET as an Oracle DBA and supporting the Oracle backend Database and Application Servers for SunGard Ellucian's BANNER ERP System which caters to student's K-12 and Higher Education in Kuwait's Colleges and Universities.
- Oracle RAC Database 11gR1 running in a clustered environment Solaris 10 on Sun Sparc M5000 hardware for Production, Testing and Pre-Production environments.
- Oracle Applications Server 10gR1 (Forms & Reports) and Apache HTTP Server configured with Cisco Network Load Balancer and running Sun Solaris 10 on Sun T5240 hardware.

Al Rayyan TV, Qatar (Nov 2013 – Dec 2013)

Temporary assigned at Al Rayyan Satellite Channel. Maintained SQL Server 2008R2 running 4 clustered instances, hosting 148 databases in a virtualized environment. Installed 3 clustered instances on SQL Server 2012 hosting 4 databases. Migrated instances from 2008R2 to 2012 as Active-Passive Cluster.

Diyar United Company

Previously worked at Diyar head office as a DBA (Oracle, Oracle Apps and SQL Server), handling database and Oracle ERP needs of DUC, IMG, Openware.

Work involved Oracle Database Health Check for various DUC Clients including (Government Sector: MOEW, MOI-SS, KNG, MOD, PACI) on various OS platforms which included Windows Servers, Redhat Linux and Sun Solaris.

Dralyd United Services (July 2011 - Oct 2012)

Part time consulting as SQL Server DBA, Oracle Apps DBA for various projects both in-house and DUS clients.

Freelance Consultancy (July 2011 - Oct 2012)

Offering my services as Oracle and SQL DBA freelance consultant to various clients in Kuwait private sector.

Diyar United Company (May - July 2012) and (Oct - Nov 2010) Kuwait National Guard, Ministry of Defense, PACI, Ministry of Information State Security

Worked as a Consultant for Diyar. Work involved handling Oracle Database and Oracle Apps both in-house and for their clients running on Solaris, Redhat Enterprise Linux and Windows Server 2003, 2005 and 2008.

- Creation and cloning of Oracle Instance/Databases on ASM and re-location.
- Managing table spaces, data files, redo logs, tables and its segments.
- Maintaining data integrity also managing profiles, resources and password security.
- Installation of Oracle software and patches.
- Upgraded the 10g databases to 11g including data guard.
- Tuned SQL statement against database and its objects.
- Wrote scripts to monitor the database with shell scripts, Sql scripts and PL/SQL code.

ICCR, Kuwait - (Dec 2001 - June 2011) KASP & KAMP Systems - Kuwait Air Force (Ministry of Defense)

Supported various Databases and Applications for KAF. Main applications are KASP - 'Supply & Logistics System' and KAMP - 'Maintenance System'. These applications catered to controlling Inventory Flow, Material Management, Logistics and Aircraft Maintenance following the Business Rules of the US Navy, US Air Force, the French Air Force and British RAF. The user base comprised of 200+ nodes running on Suse Enterprise Linux and Windows Server.

- Identified, resolved and provided recommendations to different kinds of performance problems ranging from Database to I/O hardware performance problems. The tools used mainly are Toad, Savant, TKPROF, Explain Plan, and some of my own scripts.
- Maintained and hosted production, development and test systems, non-hosted client systems, as well as internal systems running Oracle applications in a 24X7 environment.
- Improved the quality of user support and service request processing with promptness, professionalism, communication, and solution to application and database issues.

- Prioritized and resolved high volume of client and internal user requests, in addition to performing fast-paced installation and qualification procedures with deadlines.
- Performed backups, restores, cloning/refreshing databases and applications for Development and Testing.
- Ensured availability of client production systems and internal instances.
- Installed Data guard standby databases and performed disaster recovery testing.
- Monitored and optimizing performance, resources, availability, and operation of all systems.
- Documented and complied with company policies and standard operating procedures.

ICCR - (Sept 2003 – Feb 2004)

Library Management System – Kuwait Television (Ministry of Information).

- As Assistant Technical Lead, assisted the Technical Manager and Business Analysts in creating and submitting the RFP.
- Created ERD, FSD and DFD diagrams and Gantt Charts.
- Assisted a team of six Analysts and Developers in conducting Business & System Analysis/Design, Database Architecture Design and Normalization according to the clients' specification.
- The System was web-enabled and bilingual and was developed using Oracle9i Developer Suite and Oracle9i Database and Application Server. It replaced the manual system and covered all the needs of the client to help in maintaining the various Libraries at KTV from Channel 1 thru Channel 4.
- It covered various modules e.g. System Administration Module, Incoming Library Module, Viewing and Censorship Module, Contracts Module, Reports Module etc. Various Reports are available including label printing and barcode scanning and printing.

ICCR - (July 2003) Project Database System – Ministry of Water & Electricity

- Developed and deployed a bilingual web based, dynamic, template driven system for tracking all the concluded & on-going projects handled by the MEW for all six countries of the GCC.
- Recovered the Database and Application Server as the same had crashed due to hardware failure on the servers.

REFERENCES:

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