Curriculum Vitae

Document Controller/Technical Assistant

P.M.N. Mohamed Rafiq

Contact: 00965-69955182 pmnrafiq@gmail.com



1. Objectives

Highly focused individual with strong desire to work and grow with organization, which offers an interesting and challenging position where I can expand my professional experience on **Document Controller** prospect.

2. Synopsis

17 years' experience in the U.A.E and Kuwait (KNPC & KOC Projects) with vast experience as Document Controller and various kind of jobs capable of doing /solving any challenging jobs.

3. Education Background

Bachelor of commerce - Adaikala Matha College, Vallam, T.N.India

Diploma in Computer Application - Aptech Computer Education , Mannargudi T. N

4. Special skills

- > Knowledge in computer software application: MS-Office MS- Word, Excel & Power Point,
- Internet application Internet explores, Outlook Express.
- Knowledge in English Typing.(High Speed)
- > AutoCAD

5. Working Experience

A. From 2015 May 'To Till : Document Controller / Technical Assistant (KNPC Projects)

Centralco General Trading & Contracting Company, Kuwait

B. From 2014 November 'To 2015 January : Purchase coordinator Universal National Trading Agency, Kuwait

C. From 2012 August 'To 2014 April : Technical Assistant SKS Group of Company, Kuwait

D. From December 2011 'To May 2012 : Site Administer / Document Controller (KOC Project) Safwan Petroleum Technologies Company, Kuwait

Job Profile (Document Controller)

- Handle all Documentation and Secretarial works and manage general administration.
- Control project documentation as per company's procedures.
- Allocate document / drawing numbers and advise originator.
- Log and track all controlled documents for various clients.
- Register the receipt of documents from both internal and external sources.
- Update & maintain records into company IT database; manage hard copies.

- Index and catalogue site records such as CAD drawings, operational procedures, maintenance plans, etc.
- Preparation of Submittal and Document control system.
- Filing of drawings and documents.
- Keeping the hard copy and soft copy updated.
- Making the backup of valid documents & drawings daily, weekly, monthly basis and keeping the backup in a very safe place and controlling the printing room.
- Production and issue of document status reports.
- Ensuring that all project personnel are aware of and adhere to the requirements of this procedure.
- Ensure that all issued project deliverables are correct in accordance with document control procedures.
- Assisting the projects department with queries on documentation requirements and submissions.
- Set up distribution requirements.
- Transmit documents to internal/external parties for review and information.
- Hand-over of critical maintained documentation to company management & closing out existing projects.
- Archive project at end of shelf life.

Job Profile (Office Administrator)

- Provided administrative support to both staff & managers & coordinated with all departments.
- Screened telephone and personal callers & Made and recorded appointments.
- Filed correspondence and other records.
- Received and processed incoming and outgoing mails.
- Handled business correspondence on behalf of the company.
- Organized business itineraries travel arrangements & hotel bookings.
- Coordinated in purchasing office supplies.
- Received, prepared and recorded invoices and payments.
- Handle clients' queries & redress their grievances.
- Maintain client relation and ensure customer satisfaction.
- Trouble-shooted computer related issues.

E. From January 2007 'To 2011 : Site Administer / Document Controller (ETA M&E Division- ETA Ascon Group of Companies, Dubai)

Project

: JAFZA Convention Centre Food Court, Office Complex and Hotel (Value: 500Million)

Duties and Responsibilities:

- Scanning all documents and index all the scanned (PDF) files to allow for ease of retrieval, and configure a searchable database that allows finding all documents instantly.
- Creating own document management in excel file in the best format of documentation that optimizes the search process and can be accessible by all concerned persons via network immediately.
- Place and receive calls. Ensure that all calls are properly channeled. Convey messages and other information to all concerned; ensure smooth operation of telephone system.
- Receive schedule and confirm appointments of the executives. Confirm and reconfirm if necessary. Arranging meetings and co-ordinates schedule with other parties. Attaching files/materials needs for action.

- Acknowledges guests, visitors and executives. Channels guests and visitors to concerned parties. Provide assistance to start/set the meeting on time.
- Prepare Staff Attendance and Worker Daily reports to be submitted to Head office, Personnel Department and Consultant office.
- Ensure that all communications, letters, memos and documents for delivery and routing to reach the addressee and to be delivered on time. Sort out and properly monitor papers for signature until it is returned to the sender. Ensure that all incoming documents are distributed and acted upon without any delay. Prepares transmittal and sends out documents to the courier service.

F. From April '04 To Dec '07: Document Controller/ Administrative Assistant. (ETA M&E Division- ETA Ascon Group of Companies, Dubai)

Project : Discovery Gardens & IBN Battuta Mall

Duties and Responsibilities:

- Preparing all communications, letters, memos, documents for delivery, routing, reach the addressee and are delivered on time.
- Ensure that all incoming documents are distributed and acted upon without any delay.
- Preparing attachments and Transmittals for the Method of statement, compliance statement, Load schedule and O&M Manual in the guidance of Engineers/ Managers.
- Organize, maintain and regularly update files and records of the department, including confidential files. Retrieve documents as required.
- Distributed and acted upon without any delay. Prepare Material and Drawing transmittal and sends out documents to the courier service.
- Sorts out phone inquiries, transmits messages to concerned parties. Send and receive fax messages. Ensure that messages are well received.
- > Operating the petty Cash fund with correct accountability and proper distribution.
- Responsible for answering incoming calls from providers and caller while ensuring a high level of customer service.
- Receive and route documents, forms and papers.
- > Assure document quality to include completeness, accuracy and compliance with established procedures and updates.
- Registering of internal and external documents.
- Maintain documents for transmittal process for project documents.
- > Expedite and maintain acknowledgements to transmittals.
- Handled inventory status of the stocks
- Prepares Outdoor Function Gate Pass Arranging Vehicles, Man Power and Entertain Guest inquiries.
- Prepares reply to the letter in Guest Comments.
- Keeps informing the manager about the complaints by guest and its follow ups, so that corrective must be implemented.
- Maintains Store Stock Data.
- Prepares Day-to-Day receiving invoice report, report to Accounts Dept.
- > Co-ordinate with the manager regarding stocks receivable items.

- Organize, maintain and regularly update files and records of the department, including confidential files. Retrieve documents as required
- Prepares monthly request for payments and ensure timely payment of company's various administrative transactions with telecommunications providers, forwarders contractual labor service providers and the like.
- Conducts monthly office supplies inventory. Provide Controllers with its monthly inventory status. Prepares Purchase Requisition Form for office supplies.
- Encode / Update daily Raw Materials Issuance Report to ensure the updated inventory data. Conducts monthly, quarterly & annual inventory for direct and indirect manufacturing raw materials
- Prepare and submit Monthly, Quarterly, Annual Inventory Report and Stock Status Report. Provides feedback to management for any variances observed and reconcile
- Prepares Order Slip form for raw materials. Maintains sufficient stock thru the minimum inventory level
- Encode / Update all Incoming and Outgoing Delivery Receipts and Incoming and Outgoing Invoices
- Generate, review and analyze Monthly, Annual Disbursement Report and Purchase Report, Monthly Sales Invoices and provide the Weekly & Monthly Sales Summary Report to the Top Management

6. Personal strengths:

- Hard working, and disciplined
- Taking up any challenging Job.
- Loyal, Sincere and committed.
- > Ability to fast learning and effectively solve problems under pressure.
- Eager to learn and be trained.
- ▶ Highly motivated, proactive providing quality and delivery driven goals.
- > Willingness to follow instructions and take responsibility.
- Proficient computer skills.

7. Personal Details

Date of Birth	- 26 th June 1979
Sex	- Male
Marital Status	- Married
Religion	- Islam
Nationality Languages	IndianEnglish, Hindi, Tamil
Visa Status	- 18No Transferable Visa

Centre Code :53





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வணிகவியல் புலம் FACULTY OF COMMERCE

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The Syndicate of the BHARATHIDASAN UNIVERSITY hereby makes P.M.N. MOHAMED RAFIQ that known has been BACHELOR OF Degree of COMMERCE, admitted the to having been certified by duly appointed Examiners to be qualified to receive the same in COMMERCE (the Examination at held in APRIL 2003 and placed in THIRD Class.

Given under the seal of the University.



பதிவாளர் Registrar

BBIT. Bann AUTHORIZED SIGNATORY

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CERTIFICATE OF PARTICIPATION

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This credential is awarded	d to <u>N MOHAMED RAFIQ</u>
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